• BOEHRINGER INGELHEIM GUARANTEE



Use Eprinex® (eprinomectin) on the entire herd or pen and you will be covered by the Product Satisfaction Guarantee Program for EPRINEX.

This is a 100% Product Satisfaction Guarantee.

This Product Satisfaction Guarantee offers you no-hassle assurance of product satisfaction when you treat your cattle according to label directions.

To qualify for this Product Satisfaction Guarantee, all animals entering the same pen or pasture must be treated with EPRINEX as directed on the label.

Should you be dissatisfied with the product's performance in helping control the internal and external parasites for which the product is labeled:

- 1. Contact Boehringer Ingelheim (BI) immediately when a problem is suspected. Contact via phone at 1-866-638-2226, Option 1, then Option 2.
- **2.** BI will contact your local veterinarian with a protocol to perform a diagnostic examination on your herd.
- **3.** The local veterinarian will report the results to BI at 1-866-638-2226, Option 1, Option 2, and, after confirmation of the results by BI, BI will:
 - a. Follow up with you and your veterinarian.
 - **b.** Provide enough Boehringer Ingelheim or Merial product to re-treat your animals in that same pen or pasture.
 - **c.** Reimburse you for any reasonable veterinary diagnostic fees you incur.
- **4.** Product Satisfaction Guarantee claims must be made within six months of application.

Important Safety Information: No meat or milk withdrawal is required when used according to label. Do not use in calves intended for veal or unapproved animal species as severe adverse reaction, including fatalities in dogs, may result.



Cattle First.

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